

Limited Residential Warranty Limited Light Commercial Warranty

3/4" and 5/8" Solid Prefinished Hardwood Flooring

Residential and Light Commercial Finish Warranty

The factory applied UV cured Induro aluminum oxide surface on Indusparquet engineered floors and the product is warranted not to wear through or separate from the flooring for 25 years from the date of purchase in residential applications and 5 years in light commercial applications. The hardwood flooring must be used under normal residential or light commercial traffic conditions, and all care and maintenance instructions must be followed for the warranty to be valid.

In addition, Indusparquet warrants 3/4" solid prefinished hardwood flooring against manufacturing defects caused by improper milling, grading, and coating. Damages caused by improper transportation, storage, and installation are not covered. Indusparquet is liable only for the defective flooring that exceeds 5% of the original hardwood flooring purchase order, and will only repair or replace such defective material, excluding the cost of transportation, storage, installation and any other costs.

Structural Integrity and Surface Finish Warranty Provisions Extend Only to the Original Purchaser of the flooring and are not transferrable

Warranty Exclusions

This warranty agreement does not cover the following:

- Natural changes in color due to exposure to light
- Failure due to improper environmental conditions, including but not limited to surface checking resulting from failure to maintain proper humidity levels between 35-55%.
- Scratches, indentations and any damage caused by negligence, water, sand and everyday wear or abuse.
- Failure to follow manufacturer's installation instructions, failure to use proper adhesives and moisture barriers. Mildew from excessive humidity, discoloration and cupping, resulting from sub-floor moisture.
- Improper and poor installation work
- Improper care and maintenance
- Installation on top of subfloors with Radiant Heat Flooring

Milling Defects

Occasional defects in flooring from mis-milling or mishandling damage may occur. Standard trade practice allows for up to 5% of the total square footage to contain wood below grading and/or with milling defects. All orders should be placed with an extra 5 to 7% of material than needed, allowing for waste from crosscutting and fitting pieces on-site, as well as crosscutting out possible defects.

During installation, knots and defects will be found including machining snipes, splits, waness and other areas on the floor that will not clean up. Crosscut out such defects and use the remaining sections to start or finish a row.

If a recurring problem is found by the installer or they find the waste to be excessive, please stop the installation immediately and call your distributor or the customer service department at Indusparquet Floors to review the problems before continuing installation. Indusparquet will at their discretion either send new flooring for replacement, credit you for the floor failing to make grade or refund the cost of the flooring in full. **DO NOT INSTALL DEFECTIVE FLOORING.**

The professional installer is the final inspector of the flooring before it is installed. Indusparquet **WILL NOT BE RESPONSIBLE FOR COSTS ASSOCIATED** with installing, finishing and/or replacing of flooring installed with obvious defects.

Color and Grain Variation

Wood is a natural material. No two or three pieces are the same and no two trees are ever the same. The identical species may vary based on the areas where they are harvested. Indusparquet is not responsible for claims arising from floors that possess a greater range of grain/color variation than found in samples supplied by dealers.

Color Fastness

All wood floors are light and/or oxygen sensitive and over time, will change color, developing a unique patina. Many wood species, such as Brazilian Cherry, will darken over time. Walnut, on the other hand, lightens through time. These color variations are a natural characteristic of wood floors.

Terms and Conditions

The terms of this warranty become valid upon final payment and successful installation of the product. The usage of improper care products may damage the floor and void this warranty. Inquires regarding this warranty should be directed and placed with the retail dealer where the original purchase was made. If the dealer does not satisfy your request, we invite you to contact, in writing, the Indusparquet customer service department.

Indusparquet USA
Attn: Claims Department
201 South Biscayne Blvd. – Suite 1200
Miami, FL 33131

Indusparquet disclaims all warranties/warranty provisions not expressly set forth above

Congratulations on your new Indusparquet Hardwood Floor!

If you have further questions or comments regarding Indusparquet Hardwood Flooring, please contact your local retailer or our Customer Service Department at www.indusparquet-usa.com